



ACORN
Archived Court Reporter Notes
Pricing as of
January 1, 2009

ACORN Service Fees:

1. One-time Fees		
a. Initial programming and setup	\$	1,295.00
b. On-site user training, per day (if requested)		695.00
2. On-going Fees		
a. Monthly ACORN Service Fee		
• Up to 8 reporters	\$	150.00
• 9 to 25 reporters		295.00
• 26 to 50 reporters		395.00
• 51 to 99 reporters		495.00
• 100+ reporters		595.00
b. Monthly technical support fee	\$	25.00
3. Miscellaneous Fees		
a. Creation of CDs, per CD set	\$	50.00
b. Travel charge for any on-site services		actual cost

There is no hardware or software needed to use the **ACORN** service. Authorized reporters are given direct 24x7 access via the Internet to a secure **ACORN** server housed at ITG's data center. They can upload their raw note files, dictionaries, or even transcripts. Reporters may download their own notes as well, if the Court wants to allow that. There are a number of management reports available that provide information on how the system is being used and who is or who is not uploading files.

ITG provides and maintains all of the server computer equipment. All data is written out nightly to tape and to redundant disk servers. CDs are created as needed, usually two or three times per year, and delivered to the Court as an additional backup copy.

The goal is to provide a secure permanent copy of all note files. This helps the reporters by providing one additional level of backup for them. This helps the Court by ensuring that note files will always be available when needed.